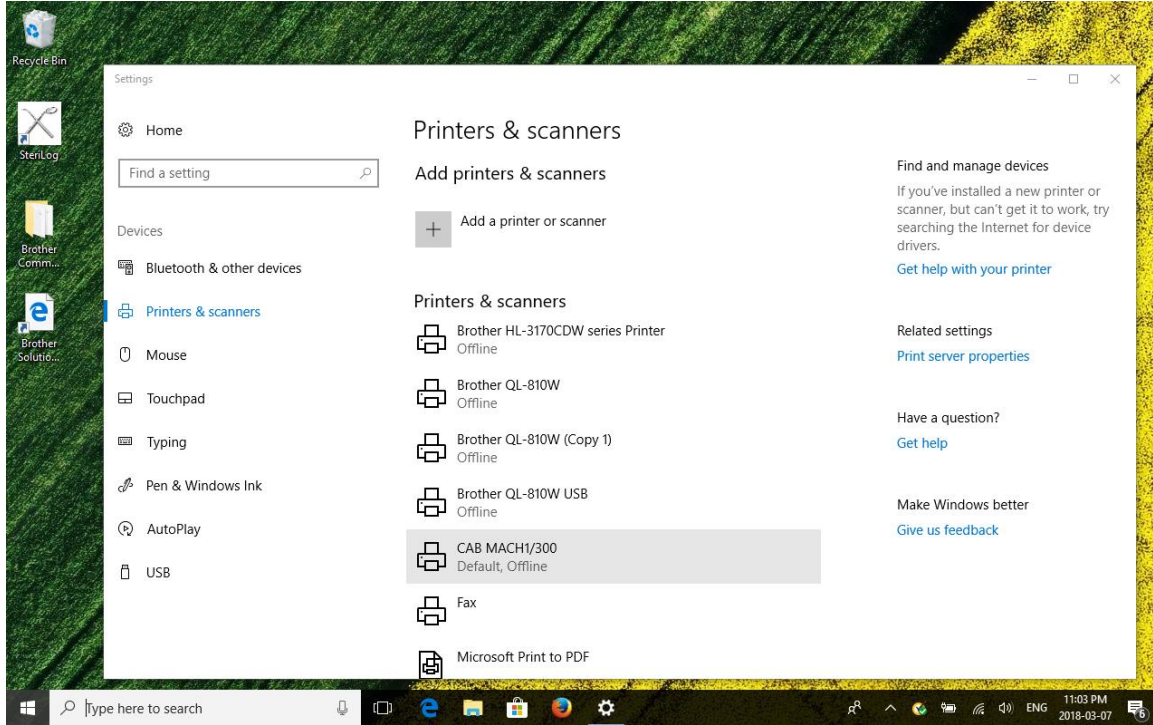


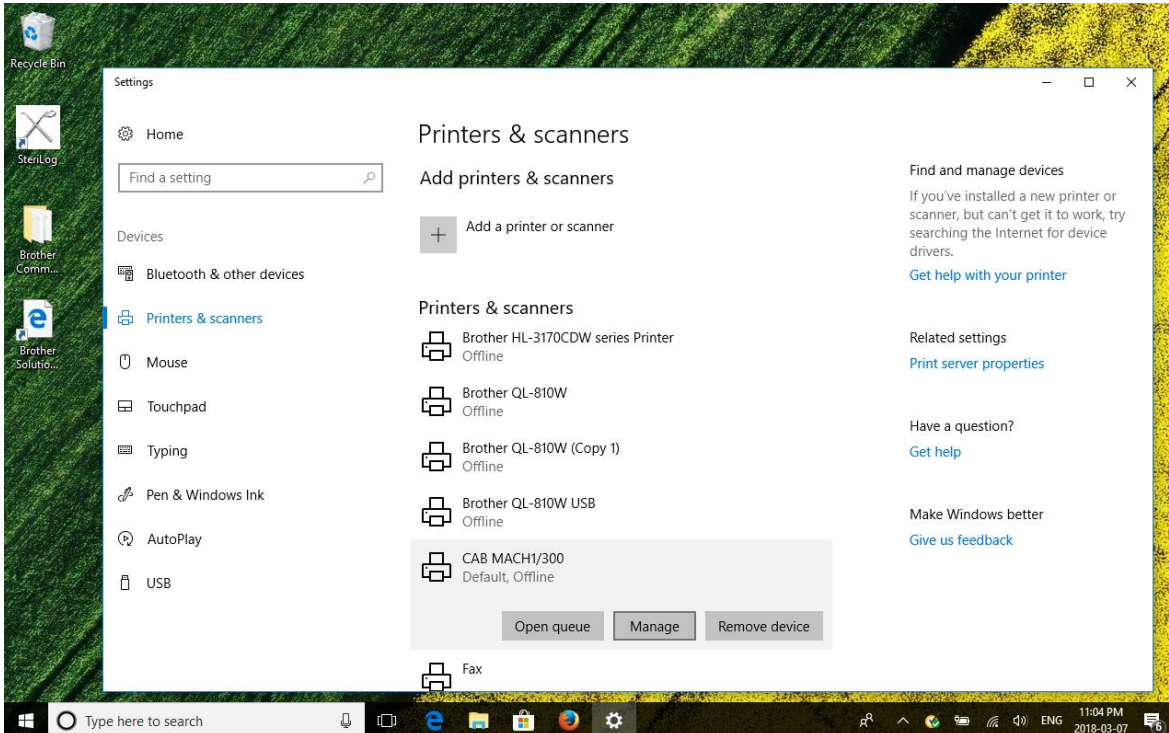
# SHOULD THE PRINTER FAIL TO OPERATE, IT OFTEN FOLLOWS A WINDOWS SYSTEM UPDATE FROM MICROSOFT.

The solution is to remove the cab -Mach1 printer completely and re-install it. SteriLog Technical support can do this for you remotely, however if we are not available, the following steps will work.

Using “settings” in Windows, click on “Printers and Scanners” or “Printers and Devices”



Click on CAB MACH 1/300



## Choose “Remove Device”

This will remove the Label printer from your system. You cannot install it again without removing the original installation as described to this point.

**You are now ready to re-install the printer**

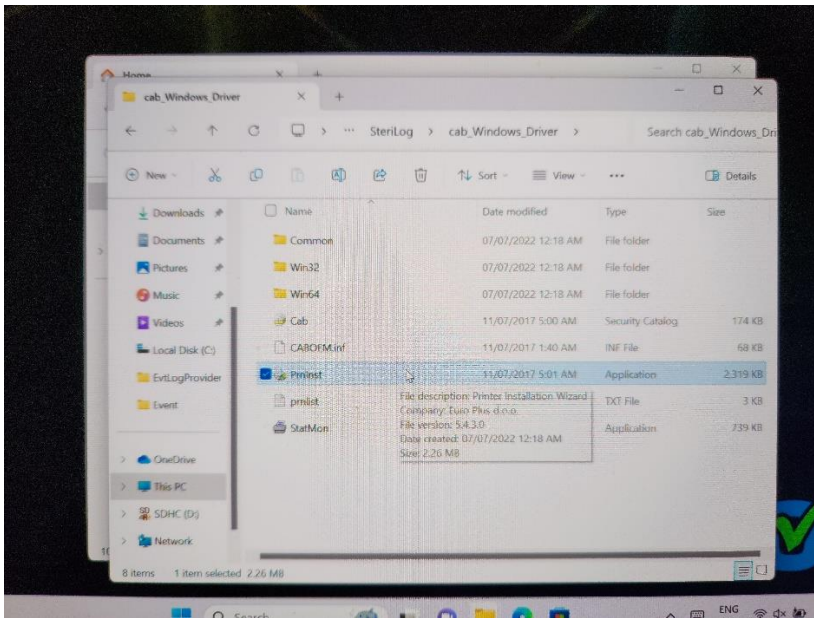
## DRIVER SETUP

Using Windows File Explorer, navigate to the “**Windows C: “ drive**

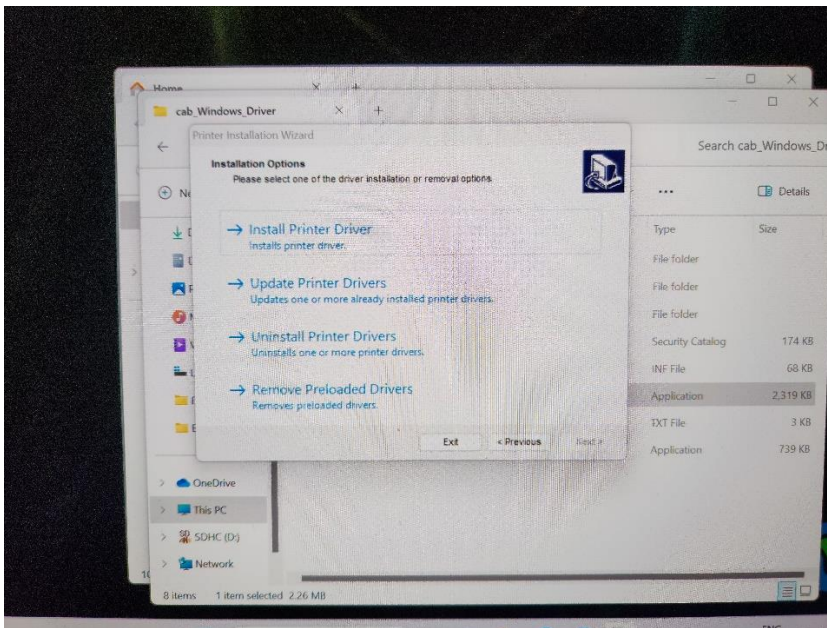
Then navigate to “**Users**”, then “**SteriLog**”

Navigate to “ **cab\_Windows\_Driver**”

Navigate to “**PnnInst**” and double click



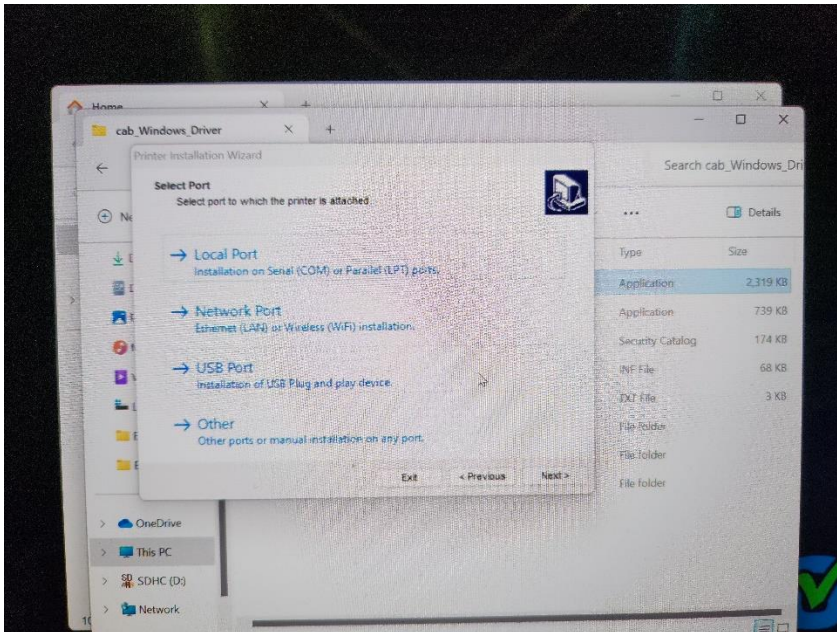
Choose “Install Printer Driver”



The installation process should begin.

If not already done, unplug the printer cable from the tablet or the printer

After this, you should see a menu asking what port the printer is to be connected to.



Choose **“USB”** first, then afterwards, plug the cable back into the tablet and/or printer.

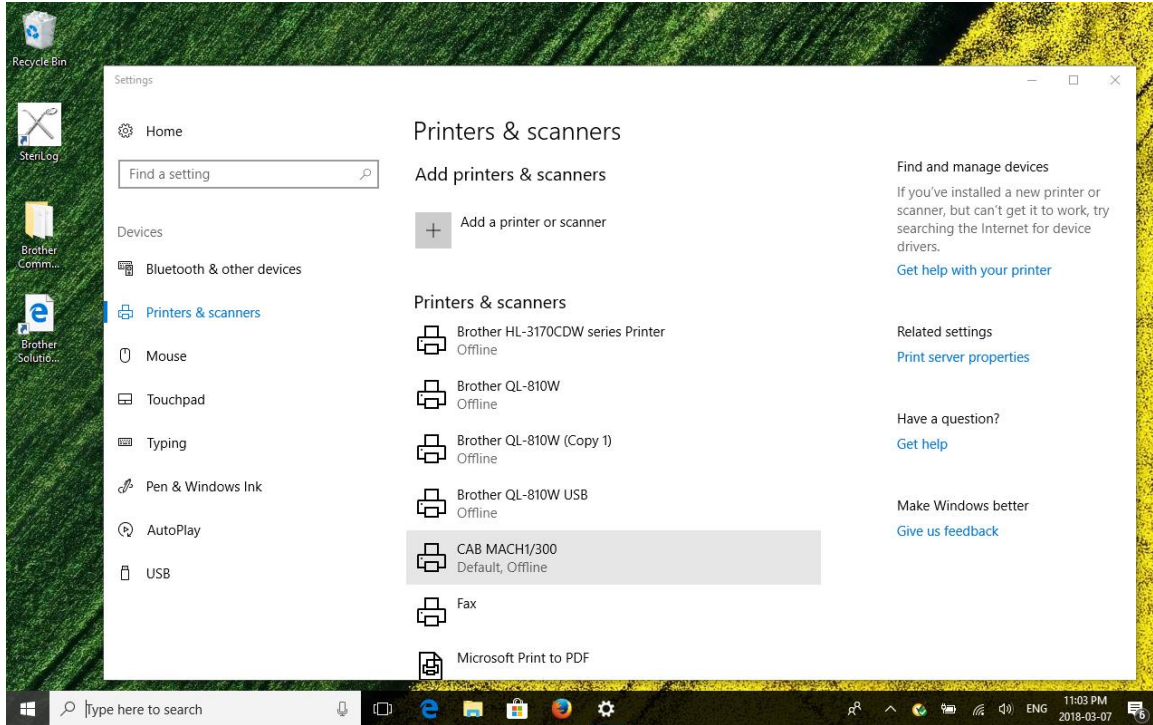
A menu should pop up asking if this is to be the default Windows printer. Click on **yes** and follow the prompts to install.

The installation wizard should indicate that the installation was **“Successful”**

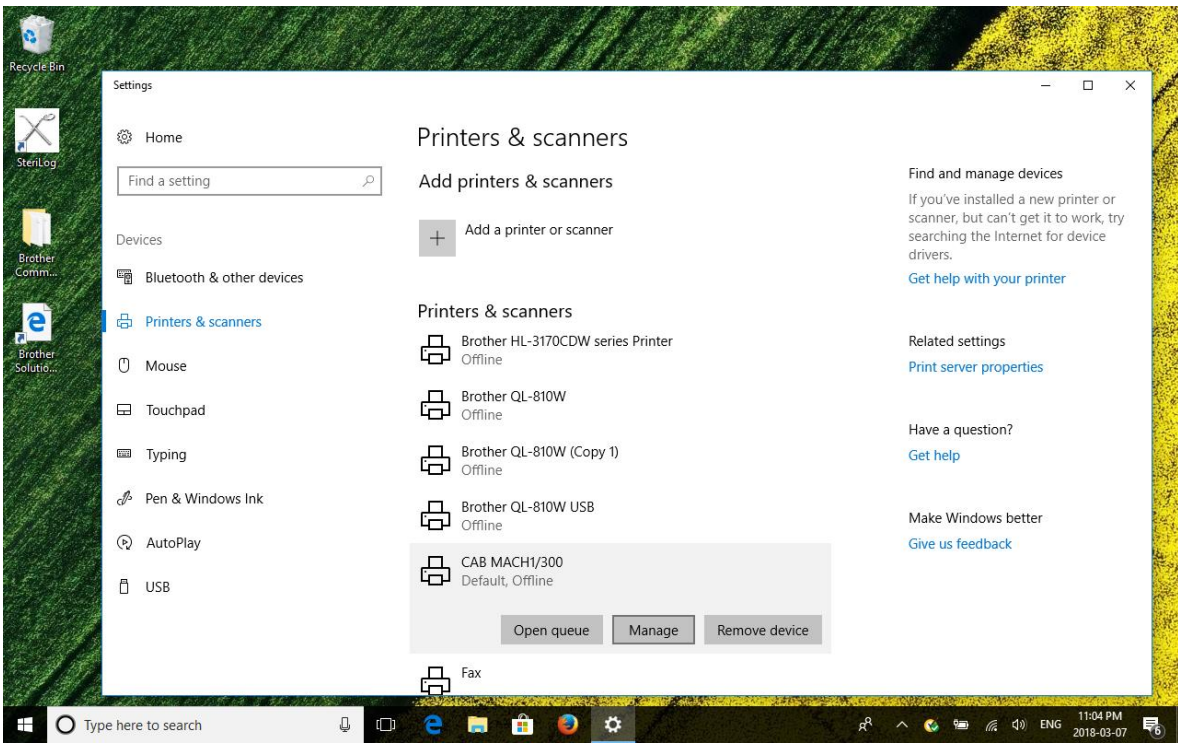
## Close any open windows and begin the process of configuration of the printer for SteriLog.

Go back to the Windows settings button, choose **“Printers and Scanners”** or **“Bluetooth & Devices, then Printers and Scanners”** depending on whether you are using Windows 10 or 11.

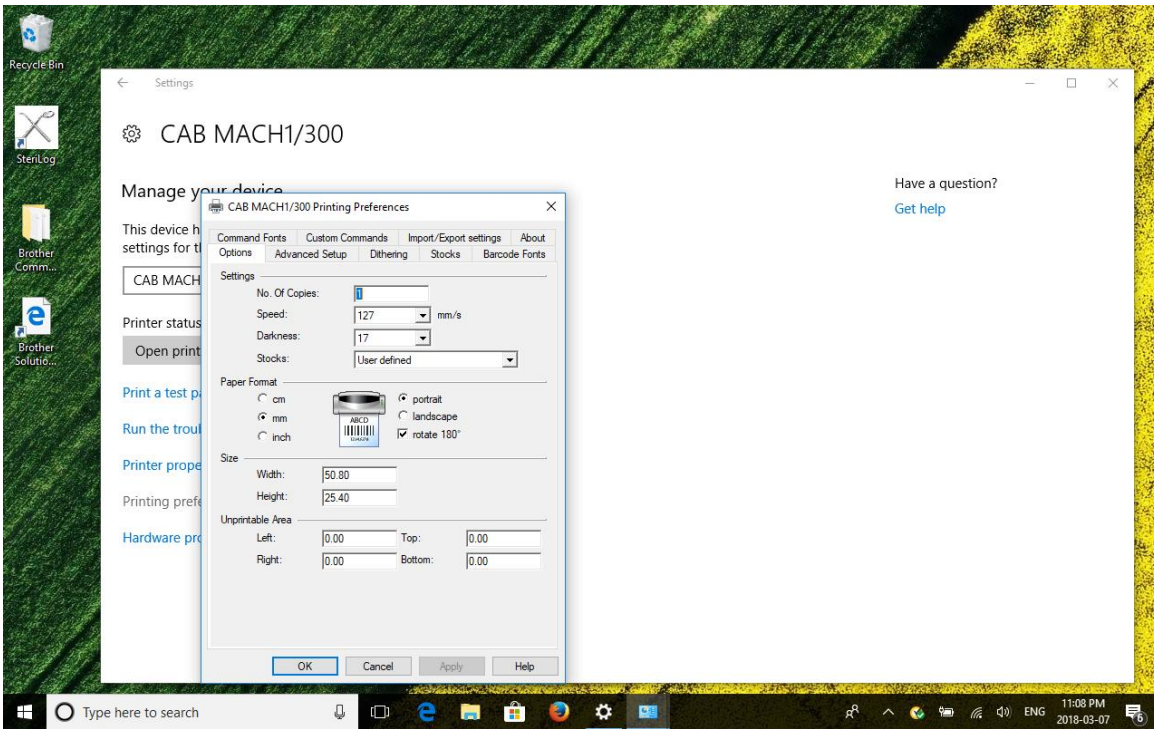
Open the printer setup screen (you can do this from the “printers and scanners”) as below:

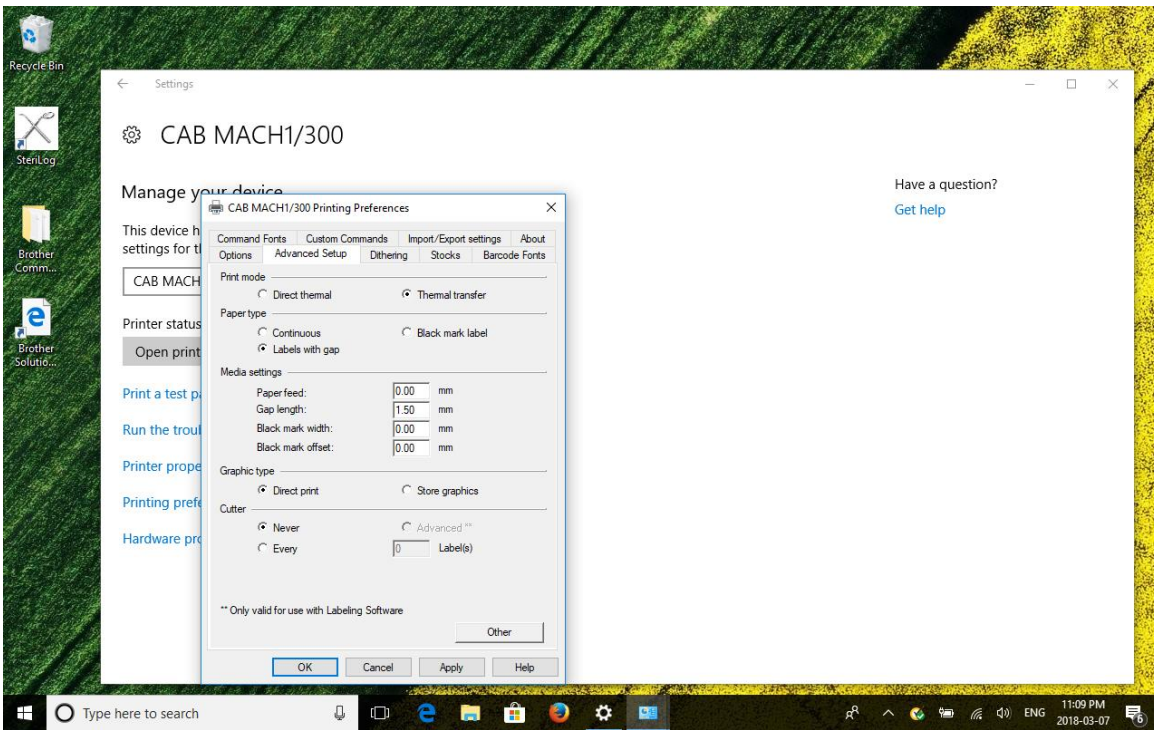


Select “Manage”



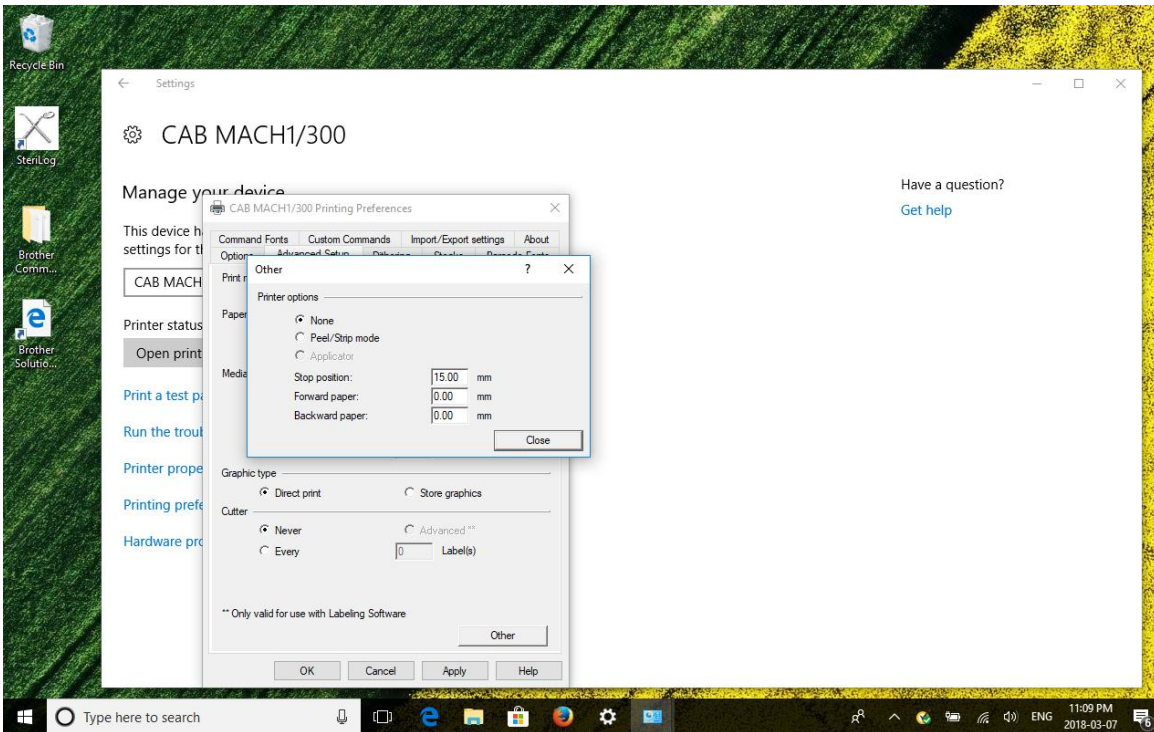
Open **“Printing Preferences”** as below:





Adjust to these settings and then select “other” in the lower right side of the “Printing Preferences “ window

Use the following setup:



Be sure to click on “apply” to register these settings. With these settings complete, the CAB-Mach 1 printer should work with a USB cable connection.

Under the same menu for the printer settings, choose “Print test” and print one or two times to see a test pattern print on the labels.

**Close any open windows and start SteriLog.**

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